

## Q&A from the 29 Jan 2020 OLCF User Conference Call

- 1. Can a non-PI who has been granted the “owner” attribute for a project approve requests for project membership?**

Yes, an individual with the “owner” role on a project will be able to approve requests to join that project. The final approver (be it the PI or another project “owner”) will be noted on the approval record as well.

- 2. (Referencing the Project Overview page) Does everyone on the project see basic project information (total usage, end date, etc.), or is that only shown to the PI?**

Yes, this information will be available to everyone on the project.

- 3. Is the capability to create and/or manage subprojects on the development roadmap?**

The ability to re-allocate award hours across existing sub-projects is planned. Support for creating new subprojects will be considered, but is a bit more complicated due to the way subprojects are initially setup internally.

- 4. Can I track help desk tickets using myOLCF?**

Tracking of help desk tickets is not currently available in myOLCF and is not currently on the development roadmap due to technical limitations of the OLCF’s current ticketing system. If we change out ticketing system in the future, this can be re-evaluated.

- 5. Will data usage information be included?**

Yes. HPSS, Alpine, and possibly NFS data usage reports will be available in myOLCF.

- 6. Can we use this site to upload quarterly reports?**

That’s not currently available, but that capability is on the development roadmap.

- 7. When do you expect to officially launch myOLCF?**

We will be conducting some security reviews on myOLCF in the near future and hope to officially launch within 6-8 weeks.